



Federal Communications Commission Consumer & Governmental Affairs Bureau Washington, D.C. 20554



SEP 15 2003

Control No 0302541/kah-Pol

The Honorable John W Warner United States Senator 4900 World Trade Center Norfolk, VA 23510

Dear Senator Warner

Thank you for your letter on behalf of your constituent, Ronald Sendak, regarding the Federal Communications Commission's (Commission) recent amendment to the rules implementing the Telephone Consumer Protection Act of 1991 (TCPA).

On September 18, 2002, the Commission released a Notice of Proposed Rulemaking (NPRM) in CG Docket No 02-278, seeking comment on whether it should change its rules that restrict telemarketing calls and unsolicited fax advertisements, and if so, how The NPRM sought comment on the option to establish a national do-not-call list, and how such action might be taken in conjunction with the national do-not-call registry rules adopted by the Federal Trade Commission (FTC) and the numerous state do-not-call lists. In addition, the Commission sought comment on the effectiveness of the TCPA's unsolicited facsimile advertisement rules, including the Commission's determination that a prior business relationship between a fax sender and recipient establishes the requisite consent to receive advertisements via fax. The Commission received over 6,000 comments from individuals, businesses, and state governments on the TCPA rules

The record in this proceeding, along with our own enforcement experience, demonstrated that changes in the current rules are warranted, if consumers and businesses are to continue to receive the privacy protections contemplated by the TCPA. As explained in the Commission's Report and Order released on July 3, 2003, the record indicated that many consumers and businesses receive faxes they believe they have neither solicited nor given their permission to receive. Consumers emphasized that the burden of receiving hundreds of unsolicited faxes was not just limited to the cost of paper and toner, but includes the time spent reading and disposing of faxes, the time the machine is printing an advertisement and is not operational for other purposes, and the intrusiveness of faxes transmitted at inconvenient times, including in the middle of the night.

Ŧ.

As we explained in the Report and Order, the legislative history of the TCPA indicates that one of Congress' primary concerns was to protect the public from bearing the costs of unwanted advertising. Therefore, Congress determined that companies that wish to fax unsolicited advertisements to customers must obtain their express permission to do so before transmitting any faxes to them. The amended rules require all entities that wish to transmit advertisements to a facsimile machine to obtain permission from the recipient in writing

The Commission's amended facsimile advertising rules were initially scheduled to go into effect on August 25, 2003. However, based on additional comments received since the adoption of the July Report and Order, the Commission, on its own motion, determined to delay the effective date of some of the amended facsimile rules, including the elimination of the established business relationship exemption, until January 1, 2005. The comments filed after the release of the Report and Order indicate that many organizations may need additional time to secure this written permission from individuals and businesses to which they fax advertisements. Enclosed is a copy of the Commission's Order on Reconsideration, released on August 18, 2003.

We appreciate Mr. Sendak's comments. We have placed a copy of his correspondence in the public record for this proceeding. Please do not hesitate to contact us if you have further questions

Sincerely,

ta K Dane Snowden

Chief

Consumer & Governmental Affairs Bureau

Enclosures

Г

375 HUSSELL SENATE OFFICE BUILDING
WASHINGTON OC 20510-4601
1202 →555 (252)

CONSTITUENT SERVICE OFFICES AUD://waither semale.gov

nang entak brink

JOHN WARNER

SELECT COMMITTEE ON INTEL METNIE SNOISNAGIONA RODAL NOTABUGE HTJAJIL ENVIRONMENT AND PUBLIC WORKS ARMED SERVICES CHARMEN

1003 FIRST UNION WARK BUILDING 223 SOUTH JEFFERSON STREET PORMORE VA 74076 15401 PSTREET August 21, 2003

Washington, D C 20554 445 12th Sueet, SW, Room 8-C453 Federal Communications Commission Congressional Liaison Specialist Ms Diane Atkinson

Dear Ms. Atkinson:

ansolicited taxing practices Ronald Sendak, regarding his opposition to new regulations pertaining to business I am writing to bring to your attention the enclosed comments from my constituent,

stated concerns. Please send your reply to my state office I would appreciate your reviewing this correspondence and preparing a reply on the

Nortolk, VA 23510 4900 World Trade Center The Honorable John Warner

will be helpful. Thank you for your time and courtesy Any information you can provide which will enable me to respond to these concerns

John Wamer,

mpe/Mf

Enclosure(s)

27 FAUG 2003 RCVD

Nortolk []

RONALD M. SENDAK PhD

Mailing Address: P.O. Box 5667

Virgmin Beach, VA 23471-0667

Delivery Address: 1029 Ewell Road Virginia Beach, VA 23455

Telephone (757) 318 3510 Facsimile (757) 318 3511 Email: Rinsendak@aol.com

August 20, 2003

FAX TO. Sen, John Warner

Following a chat with your aide in the Norfolk office, I wanted to register formally with you my strong objection to this stupid FCC ruling that businesses must first gain permission before they can send an unsolicited fax to another business. See the attached clipping from today's Virginian Pilot page D1 "Daily Briefing" column.

This rule was obviously designed by a bureaucrat more concerned about political correctness than about the realities of how a small business like mine has to struggle to communicate with other businesses. It is absolutely ridiculous to hinder further the ability of a small business to communicate with another small business. In fact, ANY business must be able to seek new businesses or make offers of products and services. How can a business get new business or promote existing efforts with this kind of added restraint? We have enough government interference as it is.

If the political correctness must prevail, then it can be more sensibly done by simply adding a line to a first stating. "If you do not wish to receive future faxes from the sender, just initial here and fax back to us."

Please do what you can on this, John,

Thanks and the very best regards to my very best senator.

Sincerely,

RONALD MAURICE SENDAK

illing and alling august august brice of a satreventeer frice of a satreventeer that of cade
or the first time over,
reins of any little.
1998, the results
1998, the results
to is up a parcent to
3 a mante. During the
period, the monthly
of cable surged 41 peros \$49.62

TERFEIT COUPONS:
Tester will no longer it coupons printed ...
the Internet, the latocer to respond to
te of counterfeiting

best fall coulons feed tion will continue to accept the coupons, said spokeswoman Tamula Milion "We've put some time to be a tree to be

marine Farite: Businesses and nonprofit groups opposed to an FCC rule requiring written permission before sending unsolicited faxes say they will use a 16-month delay announced Tuesday to urge

Congress to block the requirement. The new rule, announced in July, was to have been in place next Monday.

colonial curs; An undetermined number of coatumed and other workers in Gelenial Willemsburg's Historic Area will Fluore De laid off this

STORES E

istoric Aree will
be laid off this
fall as part of
the attraction's
cost-cutting
measures. With
tourism declining and a wesk
ing and a wesk
omy, Colonial
Williamsburg

is struggling with revenue shortfalls in ticket cales and a \$35 million budget deficit that is eating into its endowment. About 650 people are employed in the Historic Area.

WORM RETURNS: A new strain of one of the most virulent e-mail viruses over aproad quickly worldwide Tuesday morning, causing fresh annoyance to users worn out by last week's outbreak of the Blaster worm The new virus, named "Sobig,F" by computer security companies, attacks Windows users via e-mail and file-sharing networks.